From: DPA EIS Helpdesk

Sent: Friday, March 07, 2003 11:58 AM

To: All DPA State Associates; All DPA Statewide Staff; DFYS Eligibility Staff

Subject: System Down

Importance: High

BROADCAST TO ALL DPA STAFF, ALL DPA ASSOCIATES AND DFYS ELIGIBILITY STAFF FROM SYSTEMS OPERATIONS

We have been advised by ITG that EIS will not be available from 12:00 PM until 1:00 PM today. You will need to sign out by 12:00 PM.

We will notify you if it looks like the down time will exceed one hour.

We are sorry for the inconvience this will cause you.

The Help Desk